



U.S. Qualified Fleet User Enrollment Form

For vehicles that are owned and operated in the United States, this form can be used to apply for a Fleet Account Number (FAN). A FAN will be assigned to a Qualified Fleet User (defined below) after an application has been approved by General Motors, LLC.

Terms and Conditions

Subject to the below exclusions, a “Qualified Fleet User” is defined as any business entity that: (a) has purchased or leased at least five (5) new vehicles (any age or manufacturer) used principally for business use by such business entity in the United States within the last 12 months; (b) currently owns or leases at least five (5) Medium Duty trucks (any age or manufacturer) or currently owns or leases at least one (1) Medium Duty truck from a participating Medium Duty Assistance Program (MDAP) distributor used principally for business use by such business entity in the United States; or (c) currently owns or leases at least fifteen (15) vehicles (any age or manufacturer) used principally for business use in the United States.

All new Commercial motor vehicles ordered for a Qualified Fleet User must be delivered to their FAN using a Fleet delivery type of 014, 035, 036, 038 or 040. All vehicles must be titled and registered in the business name (personal vehicles are excluded). Supporting documentation must be submitted with this form, retained by the dealer, and made available to GM upon request (including, but not limited to, titles, registrations, and proof of insurance).

The Qualified Fleet User agrees to provide access to original business records confirming all vehicles were, and continue to be registered, titled, used, and transferred only in accordance with GM program requirements. In the event (1) a Qualified Fleet User orders new vehicles from a dealer and identifies them as fleet units eligible for GM Envolv programs and those vehicles are not used by the Qualified Fleet User in accordance with GM program requirements, or (2) GM declares in its sole discretion that any other actions of a Qualified Fleet User are inconsistent with this program, GM will take appropriate action, with or without notice to the Qualified Fleet User. This may include the disqualification of the Qualified Fleet User and/or dealer from future participation in GM programs, and the issuance of a charge back against the dealer or identified Qualified Fleet User for any special allowances, incentives, special option packages or other promotional programs which GM paid or credited because of inaccurate information.

The Qualified Fleet User agrees to comply fully with all applicable laws and regulations of all appropriate jurisdictions relative to the purchase or lease of Commercial vehicles. All vehicles must be kept in service by the same Qualified Fleet User for a minimum of twelve (12) months from the date of delivery, or 12,000 miles, whichever occurs first, unless a different fleet service requirement is specified in the official written program guidelines provided by GM under a Competitive Assistance Program (CAP) agreement.

GM dealers are authorized to sell new motor vehicles only to customers located in the United States. It is a breach of the GM Dealer Agreement for a GM dealer to sell new motor vehicles for resale, or for use outside of the United States. Qualified Fleet Users agree not to intentionally or knowingly induce a GM dealer to violate these resale and export provisions. Qualified Fleet Users are also not allowed to export vehicles outside of the United States, and upon any violation, their FAN will be immediately terminated at GM’s sole discretion. Violations of this policy by a dealer or Qualified Fleet User will result in a charge back to the appropriate entity. In addition, the dealer, Qualified Fleet User, or both, may be disqualified from further participation in GM programs, and any penalties imposed on GM by certain countries for unauthorized export/import of GM vehicles may be passed on to the dealer, Qualified Fleet User, or both.

A Qualified Fleet User does not include any of the following: OEM, OEM dealership; dealer rental, dealer lease, dealer parts company; used car business or dealership; broker; or any similar entities as determined by GM in its sole discretion.

If a proposed customer meets the requirements of a Qualified Fleet User but does currently have a FAN assigned to them, the selling dealer must submit a FAN enrollment form.



Entities deemed eligible for a Government FAN, with a minimum of at least one (1) vehicle, are exempt from having to provide vehicle eligibility documents. Examples of Government entities include federal, state, county, city, town, township, village, municipality, public education system, or government owned-operated utility or railroad. Dealers can refer to the 24-00 Government Bid Assistance Policies and Procedures bulletin for additional details.

By executing and signing this form, the customer certifies they meet the requirements to be deemed a Qualified Fleet User, have read, and understand the enrollment terms and conditions, acknowledges the fleet program eligibility requirements specified therein, and agrees to comply with all requirements.

Before submitting this form, you must answer the following question:

Is the company the FAN is being requested for partially or wholly owned by an OEM dealer? Yes No

THIS SECTION TO BE FILLED OUT BY THE CUSTOMER APPLYING FOR A FAN:

Qualified Fleet User Account Information

_____		_____	
Company Name		Physical Address	
_____		_____	_____
Doing Business As (DBA) Name		City	ST Zip

Business Description			
_____	_____	_____	
Industry	Company Phone Number	Company Website	

Account Type * (Select ONE): Commercial Government Rental Medium Duty

Company Representative Acknowledgement

_____	_____
Name (Print)	Name (Signature)
_____	_____
Title	Email

Date	



If you are submitting this form on behalf of the customer applying for a FAN, in addition to having the customer fill out the information on page 2, please complete the Requester Acknowledgement section below:

Requester Acknowledgement

Dealer FMC (Fleet Management Co) GM Employee

If you are a GM employee submitting this form, you must attest to the following:

I have confirmed that the customer applying for a FAN meets at least one of the minimum vehicle ownership requirements listed in the first paragraph under Terms and Conditions on page 1 of this form Yes

Before submitting this form, you must answer the following question:

Is the company the FAN is being requested for partially or wholly owned by an OEM dealer? Yes No

Requester's Company Name *

Dealer BAC (if applicable) *

Date *

Requester's Name (Print) *

Requester's Name (Signature) *

Requester's Email *

Limited Powertrain Warranty

GM Envolv offers a Limited Powertrain Warranty of 5 years or 100,000 miles, whichever comes first, to certain Commercial and Government customers. This Limited Powertrain Warranty covers all 2021 model year and newer Chevrolet and GMC vehicles sold to Commercial customers with purchases under a Fleet Account Number (FAN), and includes delivery types 014, 035, 036, 038 and 040.

Exclusions include: 020 rental delivery type; all retail delivery types, including Small Business delivery types 018 and 029; Chevrolet Low Cab Forward diesel engine equipped trucks; and all Buick, Cadillac and BrightDrop vehicles. Refer to the appropriate Limited Warranty and Owner Assistance Information booklet and your dealer for details.

The included Maintenance Program is the same for Fleet as Retail sales. Refer to your Chevrolet or GMC dealer for details.

*** Denotes a required field**

Customer Initials *

Next Steps

Dealers: To submit this form on behalf of a customer, please use the current process established via GlobalConnect. If further assistance is needed, contact the GM Envolv Solutions Center at 1-800-353-3867, prompt 3.

Customers and GM Team: Please email this completed form, along with proof of eligibility documentation, to gmfan@gm.com. Acceptable documentation includes vehicle titles, registration, and proof of insurance. If further assistance is needed, contact the GM Envolv Solutions Center at 1-800-353-3867, prompt 3.